DOCUMENT RESUME

ED 403 441 CE 073 315

AUTHOR Tovey, Philip
TITLE Quality Assurance in Continuing Professional Education. An Analysis.
REPORT NO ISBN-0-415-09831-9
PUB DATE 94
NOTE 215p.
AVAILABLE FROM Routledge, 29 West 35th Street, New York, NY 10001.
PUB TYPE Books (010)

EDRS PRICE Document Not Available from EDRS.
DESCRIPTORS *Educational Practices; *Educational Quality; Foreign Countries; Higher Education; *Professional Continuing Education; *Quality Control; Standards; Student Evaluation; *Total Quality Management; Universities
IDENTIFIERS *Quality Assurance; *United Kingdom

ABSTRACT

Based on research conducted in and around universities in the United Kingdom, this book analyzes quality assurance in continuing professional education (CPE). An introduction provides a close look at the terms "quality," "quality assurance," and "CPE." Part I deals with context. Chapter 1 looks at theoretical development and practical strategies used for quality assurance in the construction industry, health care, and welfare provision. Chapter 2 provides a critical review of BS5750 [British Standard] to determine whether this standard provides a sound basis for the institutionalization of quality in CPE. Chapter 3 on quality and postcompulsory education presents evidence on activity in further education, higher education, and university continuing education in the United Kingdom and United States; it clarifies the national setting within which quality issues in CPE must be addressed. Part II explores the range of attitudes and existing practice in CPE. Chapter 4 analyzes definitions of quality, aims for provision, ongoing practice, valued procedures, and perceived barriers to the development of quality. Chapter 5 extends the empirical analysis to the second main group of CPE providers in UK universities--those in departments other than continuing education. Chapter 6 considers interest groups, issues relating to the relevance of nonuniversity practice, and the role and impact of the customer. Chapter 7 proposes a framework for quality. Appendixes contain 135 references and name and subject indexes. (YLB)

****
* Reproductions supplied by EDRS are the best that can be made *
* from the original document. *
****